

Elanco Animal Health Canine Parasiticides Satisfaction Guarantee

PRESCRIPTION PRODUCTS ONLY

Elanco



Credelio Quattro™
(lotilaner, moxidectin,
praziquantel, and pyrantel
chewable tablets)

Credelio®
(lotilaner)

**INTERCEPTOR®
PLUS**
(milbemycin oxime/praziquantel)

Trifexis®
(spinosad + milbemycin oxime)

**advantage multi®
for dogs**
(imidacloprid + moxidectin)

Comfortis™
(spinosad)

Interceptor®
(milbemycin oxime)

Advantage Multi for Dogs

CAUTION: Federal law restricts this drug to use by or on the order of a licensed veterinarian. WARNING: DO NOT ADMINISTER THIS PRODUCT ORALLY. For the first 30 minutes after application ensure that dogs cannot lick the product from application sites on themselves or other treated animals. Children should not come in contact with application sites for two (2) hours after application. (See Contraindications, Warnings, Human Warnings, and Adverse Reactions, for more information.)

Product Satisfaction Guaranteed.

Elanco Animal Health stands behind our range of safe and effective products. We are committed to helping keep pets healthy and to protect them from internal and external parasites. We are proud to support our canine parasiticide portfolio with our **Canine Parasiticides Satisfaction Guarantee**.



Purchase Requirements

The Satisfaction Guarantee is available to any individual who has purchased Credelio Quattro, Credelio, Interceptor Plus, Trifexis, Advantage Multi for Dogs, Interceptor*, or Comfortis* from a veterinary clinic or with a veterinarian's prescription from an Elanco approved online distributor and has valid receipt or proof of purchase. Proof of prescription and purchase is required.

*Applies in the use of dogs only.

Advantage Multi for Dogs

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Contact Information

If you or your clients have questions regarding the Elanco Canine Parasiticides Portfolio or the Satisfaction Guarantee, please contact our Product & Veterinary Support team at 1-888-545-5973.

Guarantee qualification is subject to eligibility requirements outlined in this document. Elanco reserves the right to perform a complete review of information provided for any Satisfaction Guarantee request herein, with the ability to accept or deny in full or in part any claim in its sole discretion.

Satisfaction Guarantee from the Brands You Rely on



Credelio Quattro[®]

(lotilaner, moxidectin, praziquantel, and pyrantel chewable tablets)

Delivers the broadest parasite protection of its kind* covering 6 types of parasites in one monthly chewable. Uses 4 powerful ingredients to protect against ticks, fleas, heartworm disease, 3 species of tapeworms, roundworms, and hookworms. Safe for dogs and puppies 8 weeks and older, weighing 3.3 pounds or more.

Credelio[®] (lotilaner)

Designed to be gentle on dogs and tough on ticks and fleas. Labeled to kill ticks and fleas fast and safe for dogs and puppies 8 weeks and older, weighing 4.4 pounds or more.

Trifexis[®] (spinosad + milbemycin oxime)

3-in-1 parasite protection against fleas and heartworm disease. Treats and controls hookworms, roundworms and whipworms. Safe for dogs and puppies 8 weeks and older and 5 pounds or more.

INTERCEPTOR[®] PLUS (milbemycin oxime/praziquantel)

Protects your dog against all 5 major worms. A once-monthly, tasty chew, flavored with real chicken prevents heartworm disease and protects against hookworms, roundworms, whipworms, and tapeworms. Safe for dogs and puppies 6 weeks or older and 2 pounds or more.

Comfortis[™] (spinosad)

A monthly, chewable tablet that kills fleas fast and prevents flea infestations on dogs for a full month. It starts working in just 30 minutes and kills 100% of fleas within 4 hours. Safe for dogs and puppies 14 weeks and older, weighing 5 pounds or more.

advantage multi[®] for dogs (imidacloprid + moxidectin)

Once-a-month topical solution for the prevention of heartworm disease, the treatment of circulating microfilariae, kills adult fleas, is indicated for the treatment of flea infestations, the treatment and control of sarcoptic mange, as well as the treatment and control of intestinal parasite infections in dogs and puppies that are at least 7 weeks of age and that weigh at least 3 lbs.

For Important Safety Information please see pages 6 and 7.

*Based on label comparison of the number of parasite types covered in an isoxazoline endectocide

Advantage Multi for Dogs

CAUTION: Federal law restricts this drug to use by or on the order of a licensed veterinarian. WARNING: DO NOT ADMINISTER THIS PRODUCT ORALLY. For the first 30 minutes after application ensure that dogs cannot lick the product from application sites on themselves or other treated animals. Children should not come in contact with application sites for two (2) hours after application. (See Contraindications, Warnings, Human Warnings, and Adverse Reactions, for more information.)



Heartworm Disease



Credelio Quattro, Interceptor Plus, Trifexis, Advantage Multi for dogs, and Interceptor* are indicated for the prevention of heartworm disease caused by *Dirofilaria immitis*. Advantage Multi for dogs is indicated for the treatment of *Dirofilaria immitis* circulating microfilariae.

COMPENSATION

- In the event a dog develops heartworm disease, Elanco will provide:
 - Reimbursement up to \$1,500 for the reasonable treatment costs associated with diagnosis of heartworm disease
 - 1 year's supply of Credelio Quattro, Interceptor Plus, Trifexis, Interceptor*, or Advantage Multi for Dogs

ELIGIBILITY REQUIREMENTS

- Product was used, at all times, according to label directions
- Dogs who started heartworm protection at 4 months of age or older must have a negative heartworm antigen test at least 6 months after initiation of Credelio Quattro, Interceptor Plus, Trifexis, Interceptor*, or Advantage Multi for Dogs
- If one or more doses is missed, a negative heartworm antigen retest is required at least 6 months after the product is restarted to rule out infection during the window of susceptibility due to the missed dose(s)
- Confirmation of heartworm-positive status by two separate blood samples using at least two different brands of antigen tests are required to document heartworm positive status
- Households with five or more dogs may not be eligible
- The American Heartworm Society (AHS) and the Companion Animal Parasite Council (CAPC) recommend annual testing and year-round heartworm disease prevention in dogs^{1,2}

¹ https://d3ft8sckhnqim2.cloudfront.net/images/AHS_Canine_Guidelines_Highlightsweb31JUL2024.pdf?1722529045

² <https://www.capcvet.org/guidelines/general-guidelines/>. Accessed 11/06/2023.



Hookworms, Roundworms, Whipworms, and Tapeworms



Credelio Quattro is indicated for the treatment and control of roundworm (immature adult and adult *Toxocara canis* and adult *Toxascaris leonina*), hookworm (fourth stage larvae, immature adult, and adult *Ancylostoma caninum* and adult *Uncinaria stenocephala*), and tapeworm (*Dipylidium caninum*, *Taenia pisiformis*, and *Echinococcus granulosus*) infections.

Interceptor Plus, Trifexis, and Advantage Multi for dogs are indicated for the treatment and control of adult hookworm (*Ancylostoma caninum*), adult roundworm (*Toxocara canis* and *Toxascaris leonina*), and adult whipworm (*Trichuris vulpis*) infections. Interceptor Plus is indicated for the treatment and control of adult tapeworms (*Taenia pisiformis*, *Echinococcus multilocularis*, *Echinococcus granulosus* and *Dipylidium caninum*). Interceptor* is indicated for the control of adult hookworm (*Ancylostoma caninum*), adult roundworm (*Toxocara canis* and *Toxascaris leonina*), and adult whipworm (*Trichuris vulpis*) infections.

Advantage Multi for dogs is indicated to treat adult, immature adult and fourth stage of larvae of hookworms (*Ancylostoma caninum* and adult *Toxocara canis*) and fourth stage larvae of roundworm (*Toxocara canis*).

Neither Trifexis, Advantage Multi for Dogs, nor Interceptor* are effective in treating and/or controlling tapeworms in dogs and puppies and Credelio Quattro is not effective in treating and/or controlling whipworms in dogs and puppies. However, to support our customers, infections with these parasites are also covered under this Satisfaction Guarantee.

COMPENSATION

- In the event that a dog tests positive for a hookworm, roundworm, whipworm or tapeworm infection, Elanco will reimburse the veterinary hospital for the cost of a fecal test and up to \$100 in costs related to treatment

ELIGIBILITY REQUIREMENTS

- Product was used according to label directions within 1 month prior to claim

* Applies in the use of dogs only.

Advantage Multi for Dogs

CAUTION: Federal law restricts this drug to use by or on the order of a licensed veterinarian. WARNING: DO NOT ADMINISTER THIS PRODUCT ORALLY. For the first 30 minutes after application ensure that dogs cannot lick the product from application sites on themselves or other treated animals. Children should not come in contact with application sites for two (2) hours after application. (See Contraindications, Warnings, Human Warnings, and Adverse Reactions, for more information.)



Fleas



Credelio Quattro, Credelio, Trifexis, Advantage Multi for dogs, and Comfortis* kill fleas and they are indicated for the treatment and/or prevention of flea infestations (*Ctenocephalides felis*).

COMPENSATION

- In the event a dog develops a flea infestation, Elanco will provide:
 - Product replacement

ELIGIBILITY REQUIREMENTS

- Product was used according to label directions for a minimum of 30 days prior to the claim
- All other pets in the household must also be treated with an approved flea protection product



Ticks

Credelio Quattro and Credelio are indicated for the treatment and control of *Amblyomma americanum* (lone star tick), *Dermacentor variabilis* (American dog tick), *Haemaphysalis longicornis* (longhorned tick), *Ixodes scapularis* (black-legged tick) and *Rhipicephalus sanguineus* (brown dog tick) infestations.

COMPENSATION

- In the event that a dog does not show signs of treatment and control of ticks, Elanco will provide:
 - A refund of the purchased product, or
 - Product replacement

ELIGIBILITY REQUIREMENTS

- Product was used according to label directions for a minimum of 30 days prior to the claim
- All other dogs in the household must also be treated with an approved tick control product

Lyme Disease

Credelio Quattro and Credelio are indicated for the prevention of *Borrelia burgdorferi* infections (also known as Lyme disease) as a direct result of killing *Ixodes scapularis* vector ticks.

COMPENSATION

- In the event a dog tests positive for *Borrelia burgdorferi* and is not showing clinical signs of Lyme disease, Elanco will reimburse for reasonable and customary diagnostics and treatment as determined necessary by Elanco
 - If a dog is showing clinical signs, Elanco will support additional diagnostics and treatment costs up to \$5,000

ELIGIBILITY REQUIREMENTS

- Credelio Quattro or Credelio were used according to label directions
- Dog must test negative for *Borrelia burgdorferi* within 1 month of starting treatment with Credelio Quattro or Credelio and have a negative test yearly thereafter
- Client must demonstrate that the dog received continuous protection with Credelio Quattro or Credelio (purchase history may be required) from the date of the negative *Borrelia burgdorferi* test through the claim date



Ticks cont.



Lyme Disease + Elanco TruCan Lyme Vaccination

Credelio Quattro and Credelio are indicated for the prevention of *Borrelia burgdorferi* infections (also known as Lyme disease) as a direct result of killing *Ixodes scapularis* vector ticks.

COMPENSATION

- In the event a dog tests positive for *Borrelia burgdorferi*, has clinical signs of Lyme disease and is properly immunized against Lyme disease with an Elanco TruCan Lyme vaccine, coverage increases up to \$10,000

ELIGIBILITY REQUIREMENTS

- To qualify for additional benefits from the Elanco Vaccine Support Guarantee:
 - Credelio Quattro or Credelio were used according to label directions
 - Client must demonstrate that the dog received continuous protection with Credelio Quattro or Credelio (purchase history may be required) from the date of the negative *Borrelia burgdorferi* antibody test through the claim date
 - Negative *Borrelia burgdorferi* test within 1 month of a dog starting Credelio Quattro or Credelio and positive confirmatory test indicating exposure to Lyme and *Borrelia burgdorferi*
 - Dog was vaccinated with an Elanco TruCan Lyme vaccine within the last 15 months



Palatability



COMPENSATION

- In the event a dog does not accept the tablet, Elanco, at its discretion will provide:
 - Product replacement to the veterinary hospital, or
 - A refund of the purchased product to the owner

ELIGIBILITY REQUIREMENTS

- Proof of prescription and purchase may be required



Skin Mites

COMPENSATION

- In the event a dog is diagnosed with skin mites[‡] while taking Credelio Quattro and Credelio Elanco will reimburse the veterinary hospital for up to \$250 in reasonable treatment costs



Ear Mites

COMPENSATION

- In the event a dog is diagnosed with ear mites[§] (*Otodectes cynotis*) while taking Credelio Quattro and Credelio, Elanco will reimburse the veterinary hospital for up to \$100 in reasonable treatment costs



Indications and Important Safety Information

Trifexis® (spinosad + milbemycin oxime)

Indications: Trifexis prevents heartworm disease. Trifexis kills fleas and prevents flea infestations, and treats and controls adult hookworm, roundworm and whipworm infections in dogs and puppies 8 weeks and older and 5 pounds or more.

Important Safety Information: The use of ivermectin at higher than FDA-approved doses at the same time as Trifexis can result in serious side effects. Treatment with fewer than three monthly doses after the last exposure to mosquitoes may not provide complete heartworm prevention. Prior to administration of Trifexis, dogs should be tested for existing heartworm infection. Use with caution in breeding females. The safe use of Trifexis in breeding males has not been evaluated. Use with caution in dogs with pre-existing epilepsy. The most common adverse reactions reported are vomiting, decreased activity, itching, decreased appetite, and diarrhea. To ensure heartworm prevention, observe your dog for one hour after administration. If vomiting occurs within

ELIGIBILITY REQUIREMENTS

- Product was used according to label directions for 2 consecutive months prior to diagnosis
- Diagnosis made via skin scrape or based on rule out of other dermatologic conditions including the exclusion of any identified secondary bacterial or other parasitic infections

ELIGIBILITY REQUIREMENTS

- Product was used according to label directions within 30 days of diagnosis

an hour of administration, redose with another full dose. Puppies less than 14 weeks of age may experience a higher rate of vomiting. For complete safety information, please see [Trifexis product label](#) or ask your veterinarian.

Interceptor® (milbemycin oxime)

Indication: Interceptor® (milbemycin oxime) prevents heartworm disease and controls adult hookworms and removes/controls adult roundworm and whipworm infections. Approved for use in dogs and puppies 4 weeks of age and older and 2 pounds of body weight or greater.

Important Safety Information: Dogs should be tested for heartworm infection prior to use. In a small percentage of treated dogs, digestive and neurologic side effects may occur. Please see [full product information](#).

[‡] Credelio Quattro and Credelio are not labeled for the treatment and control of skin mites.

[§] Credelio Quattro and Credelio are not labeled for the treatment and control of ear mites.

Interceptor® Plus (milbemycin oxime/praziquantel)

Indications: Interceptor Plus prevents heartworm disease and treats and controls adult roundworm, hookworm, whipworm, and tapeworm infections in dogs and puppies 6 weeks or older and 2 pounds or greater.

Important Safety Information: Treatment with fewer than 6 monthly doses after the last exposure to mosquitoes may not provide complete heartworm prevention. Prior to administration of Interceptor Plus, dogs should be tested for existing heartworm infections. The safety of Interceptor Plus has not been evaluated in dogs used for breeding or in lactating females. The following adverse reactions have been reported in dogs after administration of milbemycin oxime or praziquantel: vomiting, diarrhea, decreased activity, incoordination, weight loss, convulsions, weakness, and salivation. For complete safety information, please see [Interceptor Plus product label](#) or ask your veterinarian.

Comfortis® (spinosad)

Indications: Comfortis kills fleas and prevents and treats flea infestations for one month on dogs and puppies 14 weeks of age and older and 5 pounds or greater.

Important Safety Information: Serious adverse reactions have been reported following concomitant extra-label use of ivermectin with Comfortis. Use with caution in breeding females and dogs with pre-existing epilepsy. The safe use of Comfortis in breeding males has not been evaluated. The most common adverse reactions reported were vomiting, decreased activity, decreased appetite, incoordination, diarrhea, itching, trembling, excessive salivation, and seizures. Post approval experience continues to support the safety of Comfortis when used concurrently with heartworm preventives according to label directions. For complete safety information, please see [Comfortis product label](#) or ask your veterinarian.

Credelio® (lotilaner)

Indications: Credelio kills adult fleas and is indicated for the treatment and prevention of flea infestations and treatment and control of tick infestations (lone star tick, American dog tick, black-legged tick, brown dog tick, and longhorned tick) for one month in dogs and puppies 8 weeks and older and 4.4 pounds or greater. Credelio is indicated for the prevention of Lyme disease infections as a direct result of killing black-legged ticks.

Important Safety Information: Lotilaner is a member of the isoxazoline class of drugs. This class has been associated with neurologic adverse reactions including tremors, incoordination, and seizures. Seizures have been reported in dogs receiving this class of drugs, even in dogs without a history of seizures. Use with caution in dogs with a history of seizures or neurologic disorders. The safe use of Credelio in

breeding, pregnant or lactating dogs has not been evaluated. The most frequently reported adverse reactions are weight loss, elevated blood urea nitrogen, increased urination, and diarrhea. For complete safety information, please see [Credelio product label](#) or ask your veterinarian.

Advantage Multi® (imidacloprid + moxidectin)

Indications: Advantage Multi for Dogs is indicated for the prevention of heartworm disease and the treatment of circulating microfilariae in heartworm-positive dogs. Advantage Multi for Dogs kills adult fleas and is indicated for the treatment of flea infestations. Advantage Multi for Dogs is indicated for the treatment and control of sarcoptic mange. Advantage Multi for Dogs is also indicated for the treatment and control of the following intestinal parasites: Hookworms, Roundworms, and Whipworm.

Important Safety Information: CAUTION: Federal law restricts this drug to use by or on the order of a licensed veterinarian. WARNING: DO NOT ADMINISTER THIS PRODUCT ORALLY. For the first 30 minutes after application ensure that dogs cannot lick the product from application sites on themselves or other treated animals. Children should not come in contact with the application site for two (2) hours following application. ([See Contraindications, Warnings, Human Warnings and Adverse Reactions for more information](#)).

Credelio Quattro™ (lotilaner, moxidectin, praziquantel, and pyrantel chewable tablets)

Indications: Credelio Quattro is indicated for the prevention of heartworm disease and the treatment and control of roundworm, hookworm, and tapeworm infections. Credelio Quattro kills adult fleas and is indicated for the treatment and prevention of flea infestations and the treatment and control of tick infestations for 1 month in dogs and puppies 8 weeks of age and older and weighing 3.3 pounds or greater. Credelio Quattro is indicated for the prevention of Lyme disease infections as a direct result of killing black-legged ticks.

Important Safety Information: Lotilaner, an ingredient in Credelio Quattro, belongs to the isoxazoline class and has been associated with neurologic adverse reactions like tremors, incoordination, and seizures even in dogs without a history of seizures. Use with caution in dogs with a history of seizures or neurologic disorders. Dogs should be tested for existing heartworm infections before Credelio Quattro administration as it is not effective against adult heartworms. The safe use in breeding, pregnant, or lactating dogs has not been evaluated. The most frequently reported adverse reactions in clinical trials were vomiting and diarrhea. For complete safety information, please see the [Credelio Quattro product label](#) or ask your veterinarian.