

# Elanco Animal Health Feline Parasiticides Satisfaction Guarantee



**Elanco**

**PRESCRIPTION PRODUCTS ONLY**

**Credelio™**  
CAT (lotilaner)

**advantage multi®**  
**for cats**  
(imidacloprid + moxidectin)

**Comfortis™**  
(spinosad)

**Interceptor®**  
(milbemycin oxime)

# Product Satisfaction Guaranteed.

Elanco Animal Health stands behind our range of safe and effective products. We are committed to helping keep pets healthy and to protect them from internal and external parasites. We are proud to support our feline parasiticide portfolio with our **Feline Parasiticides Satisfaction Guarantee**.



## Purchase Requirements

The Satisfaction Guarantee is available to any individual who has purchased Credelio CAT, Comfortis\*, Interceptor\*, or Advantage Multi for Cats from a veterinary clinic or with a veterinarian's prescription from an Elanco approved online distributor and has valid receipt or proof of purchase. Proof of prescription and purchase is required.

## Contact Information

If you or your clients have questions regarding the Elanco feline parasiticide portfolio or the Satisfaction Guarantee, please contact our Product & Veterinary Support team at 1-888-545-5973.

**Guarantee qualification is subject to eligibility requirements outlined in this document. Elanco reserves the right to perform a complete review of information provided for any satisfaction guarantee request herein, with the ability to accept or deny in full or in part any claim in its sole discretion.**

\*Applies in the use of cats only



# Satisfaction Guarantee from the Brands You Trust



## Credelio<sup>™</sup> CAT (lotilaner)

Credelio<sup>™</sup> CAT is the first and only chewable isoxazoline flea and tick medication for cats! It starts working fast, within 6 hours, killing 100% of fleas within 24 hours and sustained throughout the month. Credelio<sup>™</sup> CAT is shown to be safe for kittens and cats 8 weeks and older, weighing 2 pounds or greater (6 months and older for tick protection).

## Comfortis<sup>™</sup> (spinosad)

Comfortis<sup>™</sup> is a monthly chewable tablet for cats and kittens, 14 weeks of age or older, weighing 4.1 pounds or greater. It kills fleas and prevents and treats flea infestations for one month.

## advantage multi<sup>®</sup>

for cats  
(imidacloprid+moxidectin)

Advantage Mutli<sup>®</sup> for Cats is a once-a-month topical solution for cats for the prevention of heartworm disease, kills adult fleas, is indicated for the treatment of flea infestations, as well as the treatment and control of ear mite infestations and intestinal parasite infections in cats and kitten 9 weeks of age and older and that weight at least 2 pounds or greater.

## Interceptor<sup>®</sup> (milbemycin oxime)

Interceptor<sup>®</sup> prevents heartworm disease in cats. It controls hookworm and roundworm in cats and kittens. Interceptor<sup>®</sup> is a monthly, chewable tablet, shown to be safe and effective for cats and kitten 6 weeks of age or older, weighing 1.5 pounds or greater.



## Fleas



Credelio™ CAT, Advantage Multi® for Cats, and Comfortis™\*\* kill fleas and they are indicated for the treatment and/or prevention of flea infestations (*Ctenocephalides felis*).

### COMPENSATION

- In the event a cat develops a flea infestation, Elanco will provide:
  - Product refund

### ELIGIBILITY REQUIREMENTS

- All pets in the household must be on an approved flea protection product
- Product was used according to label directions for a minimum of 30 days prior to claim



## Ticks



Credelio™ CAT is indicated for the treatment and prevention of flea infestations for one month in cats and kittens 8 weeks of age and older and weighing 2.0 lbs or greater. It is also indicated for the treatment and control of black-legged tick infestations in cats and kittens 6 months of age and older and weighing 2.0 lbs or greater.

### COMPENSATION

- In the event a cat does not show signs of treatment and control of ticks, Elanco will provide:
  - Product refund

### ELIGIBILITY REQUIREMENTS

- Product was used according to label directions for a minimum of 30 days before the claim
- All pets in the household must be on an approved tick protection product



## Heartworm Disease



Advantage Multi for Cats and Interceptor are indicated for the use in the prevention of heartworm disease caused by *Dirofilaria immitis*.

### COMPENSATION

- Cats testing positive for heartworm disease while on Advantage Multi for Cats or Interceptor will be evaluated on a case-by-case basis

### ELIGIBILITY REQUIREMENTS

- Cat must test heartworm antigen and antibody negative within 2 weeks of the initiation of Advantage Multi for Cats or Interceptor
- There can be no missed doses of Advantage Multi for Cats or Interceptor between the first negative test and the positive antigen test, echocardiographic, and/or thoracic radiographic evidence of heartworm infection (performed as part of annual exam or based on suspicion of infection due to clinical signs)
- Receipts showing purchase of required doses will be required to support the claim



## Intestinal Parasite Infections



Advantage Multi® for cats and Interceptor® are indicated for treatment of hookworm (*Ancylostoma tubaeforme*) and roundworm (*Toxocara cati*).

### COMPENSATION

- In the event that a cat tests positive for hookworm or roundworm infection, Elanco will reimburse the veterinary hospital for the cost of a fecal test and up to \$100 in costs related to treatment

### ELIGIBILITY REQUIREMENTS

- Product was used according to label directions within 1 month prior to claim



## Skin Mites



Advantage Multi® for Cats and Credelio™ CAT are indicated for the treatment and control of flea infestations (*Ctenocephalides felis*).

### COMPENSATION

- While Advantage Multi and Credelio CAT have not demonstrated efficacy for the treatment and control of skin mites in cats, in the event a cat is diagnosed with skin mites, Elanco will provide reimbursement up to \$250 for reasonable treatment costs

### ELIGIBILITY REQUIREMENTS

- Product was used according to label directions for the 2 consecutive months prior to diagnosis



## Ear Mites



Advantage Multi® for Cats and Credelio™ CAT are indicated for the treatment and control of flea infestations (*Ctenocephalides felis*).

### COMPENSATION

- While Credelio CAT has not demonstrated efficacy for the treatment and control of ear mites in cats, in the event a cat is diagnosed with ear mites, Elanco will provide reimbursement up to \$250 for reasonable treatment costs

### ELIGIBILITY REQUIREMENTS

- Product was used according to label directions within 30 days of diagnosis



## Palatability



Credelio CAT™ is indicated for the treatment and prevention of flea infestations for one month in cats and kittens 8 weeks of age and older and weighing 2.0 lbs or greater. It is also indicated for the treatment and control of black-legged tick infestations in cats and kittens 6 months of age and older and weighing 2.0 lbs or greater.

## COMPENSATION

- In the event a cat does not accept the tablet, Elanco will provide:
  - Product refund or replacement

## ELIGIBILITY REQUIREMENTS

- Proof of prescription and purchase may be required
- Discontinue use of product

# Indications and Important Safety Information

### Credelio™ CAT

#### Indications

Credelio CAT kills adult fleas and is indicated for the treatment and prevention of flea infestations for one month in cats and kittens 8 weeks of age and older and weighing 2 pounds or greater.

Credelio CAT is also indicated for treatment and control of black-legged tick infestations for one month in cats and kittens 6 months of age and older and weighing 2 pounds or greater.

#### Important Safety Information

Lotilaner is a member of the isoxazoline class of drugs. This class has been associated with neurologic adverse reactions including tremors, incoordination, and seizures. Neurologic adverse reactions have been reported in cats receiving isoxazoline class drugs, even in cats without a history of neurologic disorders. Use with caution in cats with a history of neurologic disorders. The safety of Credelio CAT has not been established in breeding, pregnant and lactating cats. The effectiveness of Credelio CAT against black-legged ticks in kittens less than 6 months of age has not been evaluated. The most frequently reported adverse reactions are weight loss, rapid breathing and vomiting. For complete safety information, please see Credelio CAT product label or ask your veterinarian

### Advantage Multi® for cats

#### Indications:

Advantage Multi for Cats is indicated for the prevention of heartworm disease. Advantage Multi for Cats kills adult fleas and is indicated for the treatment of flea infestations. Advantage Multi for Cats is also indicated for the treatment and control of ear mite infestations and the following intestinal parasites: Hookworm and Roundworm.

### Comfortis™:

#### Indications For cats:

Comfortis kills fleas and prevents and treats flea infestations for one month on cats and kittens 14 weeks of age or older and 4.1 pounds or more

#### Important Safety Information

For cats: Use with caution with concomitant extra-label use of ivermectin. The safe use of Comfortis in breeding, pregnant, or lactating cats has not been evaluated. The most common adverse reactions reported were vomiting, decreased activity, decreased appetite, weight loss, and diarrhea. For complete safety information, please see Comfortis product label or ask your veterinarian.

### Interceptor® for Cats

#### Indications

INTERCEPTOR for Cats is indicated for use in the prevention of heartworm disease caused by *Dirofilaria immitis*, and the removal of adult *Ancylostoma tubaeforme* (hookworm) and *Toxocara cati* (roundworm) in cats and kittens six weeks of age or greater and 1.5 lbs. body weight or greater.

#### Important Safety Information

Dogs and cats should be tested for existing heartworm infection prior to use. In a small percentage of treated dogs, digestive and neurological side effects may occur. Safety in heartworm-positive cats has not been established. Safety in breeding, pregnant and lactating queens and breeding toms has not been established. View full product label for complete safety information.